

Dear guests,

the following information should help you to perceive the orientation in our house and to have a pleasant stay.

Arrival/check in: On your arrival day the rooms are available at 3 p.m..

Departure/check out: The clearing of the room must occur till 10 a.m. on your departure day.

Bistro:

Our bistro is normally open from 6 p.m. to 11 p.m., if necessary also longer.

In addition, you can buy soft drinks, beer and wine at the reception.

In the basement you find a vending machine for drinks and snacks.

Mealtimes:

Breakfast: 7 a.m. to 9 a.m. from Monday till Friday
7:30 a.m. to 9 a.m. Saturday, Sunday and holiday

Lunch: 12 p.m. to 1:30 p.m. daily

Dinner: 6 p.m. to 7:30 p.m. please enquire at the reception.

Internet:

All rooms have Internet access through Wi-Fi. You find the access dates on your desk.

Luggage room:

On your departure day, you can deposit your luggage in our luggage room which is next to the elevator on the ground floor. You obtain the key at the reception. Please notice the closing times!

Night's rest:

We ask you to obey the night's rest between 10 p.m. to 7a.m.. Failure to comply with, we make use of our house rights.

Reception:

Opening hours: Monday – Friday from 7 a.m. to 9 p.m.

Saturday from 7 a.m. to 8 p.m.

Sunday and holiday from 8 a.m. to 3 p.m.

In the evening the front door is locked. Please take along your key!

Smoking:

Our hotel is a **non-smoking house**. Only in our courtyard beside the reception smoking is permitted. In defiance of the smoking ban, especially in the room, a cleaning fee of **up to € 300,00** will be charged!

Security:

To suffer no losses we ask you to lock the room doors when leaving.

If you lose your room key we charge € 70,00.

Additional information:

Basically no own dishes and drinks may be brought in the hotel.

A written agreed exceptional case includes a price regulation. The bringing of illegal substances is strictly forbidden and will result in immediate dismissal from the house. In any case, the competent authorities will be notified immediately.

If you have any questions please contact our employees!

We wish you a pleasant stay in our house.

Please note, that further the general terms of business (Terms and Conditions) of Bonn CJD have validity.